

# DOWNLOAD THE APP

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[www.nbyemen.com](http://www.nbyemen.com)



[pay.cards@nbyemen.com](mailto:pay.cards@nbyemen.com)



250581 250582



Arwa street

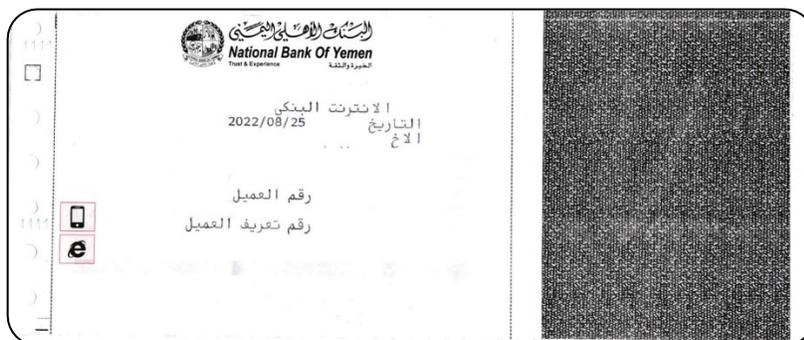




## Alahli Mobile Application

### Steps to log into NBY Mobile

As a new user, you will be given your initial password in a sealed envelope. Cut and open the envelope to reveal the password.



To download the NBY mobile application from Google Play and the Apple Store, please scan the QR code on the bank's official website: [www.nbyemen.com](http://www.nbyemen.com)



If you click on it, the following window will open.





Or click on



located on the far left of the screen



After completing the application download, you can open the application.

From the list of applications on your phone, choose NBY



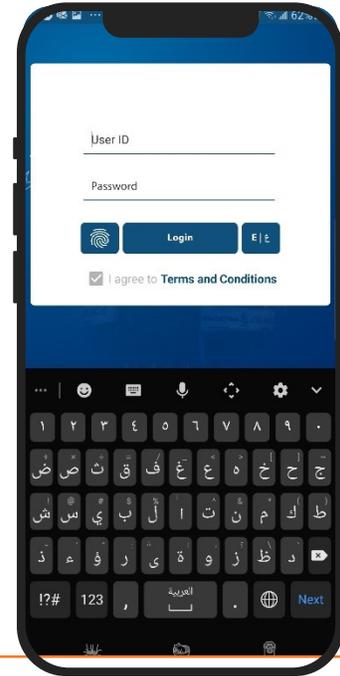
To open NBY application interface, Follow the steps below:

1. In the first box (User ID), enter the account number.
2. In the second box (Password), enter the password.

located in The envelope received from the branch

3. Then check the option(I agree to [Terms and conditions](#)).
4. Press the Login button

Then you will move to the next interface where you, as a new user, must change the initial password in the envelope to a new, permanent one.



Here you enter the old password found in the envelope.

Here enter the new password, which requires the following:

1. It should not be less than eight characters
2. That no part of it is similar to the account number.
3. It must not contain three similar numbers or letters or three consecutive letters.

Here retype the new password

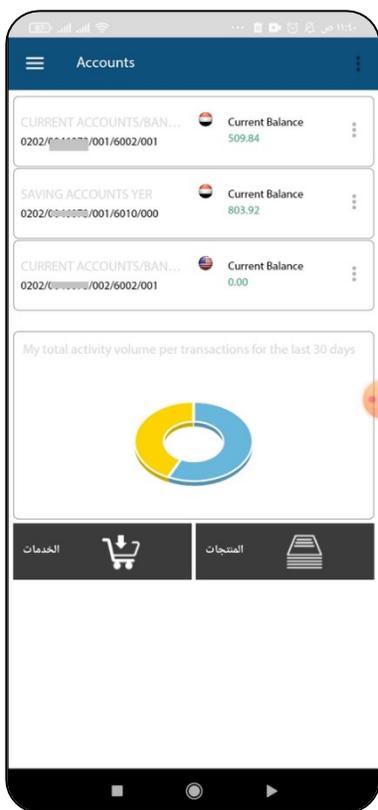
Then click **Submit** to confirm





Then this screen will appear telling you that the password change process was successful.

Click Done to complete the task and log in to the account.



You have now successfully logged into your account.



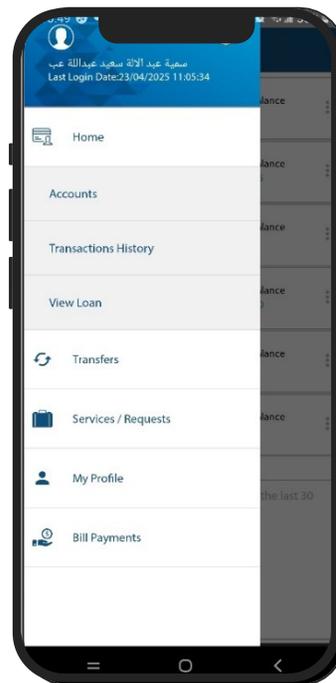
## Available functions in NBY mobile banking Application

- Home
- Transfers
- Services/Requests
- My Profile.
- Paying bills

We will talk about each one of them in detail below.

### 1) Home:

Simply clicking on it opens a submenu containing the following:



- My accounts:

This screen is used to view all accounts and their balances.

- Transactions history

This screen is used to display all financial transaction details with dates.

- View loan

This screen is used to display all loan data details.

We will talk about each one of them in its designated places.

- **Accounts**

Here you can view all your accounts in various currencies. You'll notice three dots next to each account. Clicking on them will reveal this list, which contains the following:

- QR code.
- Transfer within the bank
- Rename the account

We will talk about each one of them in its designated places.



- **Transactions history**

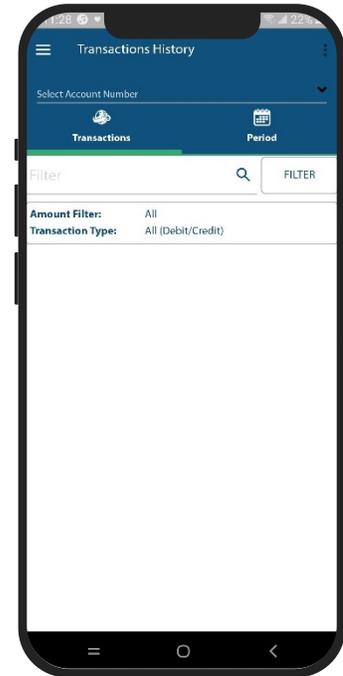
This screen is used to display all financial transaction details with dates. When you click on it, the following screen will appear:

Note here that you can inquire about the

history of your financial movement.

For a specific account, either by the type of transactions (debit - credit)

Or the period



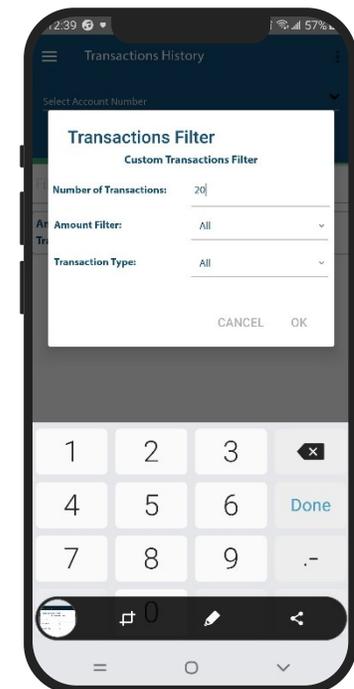
First you must select the account number from the above menu

Then select for example the transactions and click on filter, a menu will open for us.

You can through it:

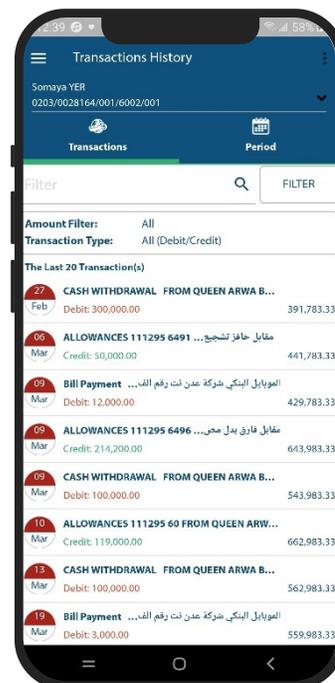
- Determine the number of transactions
- **Amount filter:** All-Between-Greater Than -Less Than - Equal To
- **Transaction type:** All-Debit -Credit

Then click OK





To show you the details of your transactions

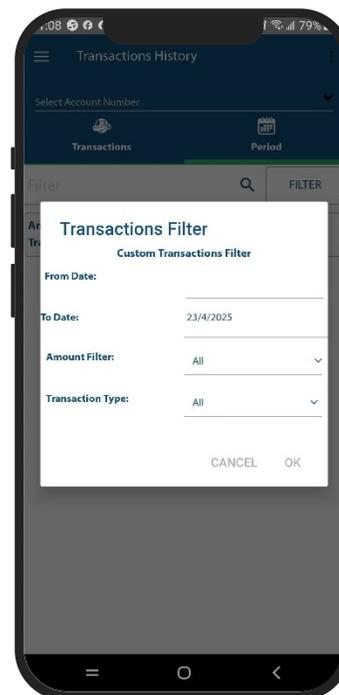


if you select Period tab

You will see a window you can through it:

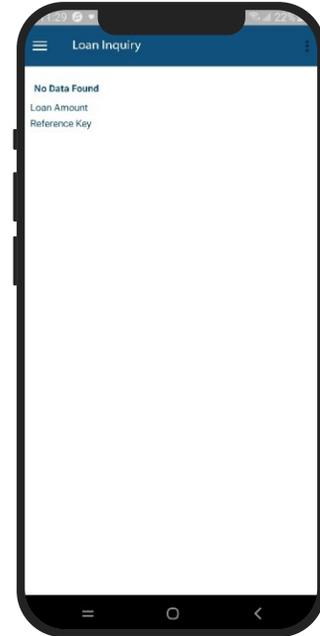
- Determine from date-to date
- **Amount filter:** All-Between-Greater Than -Less Than - Equal To
- **Transaction type:** All - Debit - Credit

Then click OK



- **View loan**

This function is used to view all loan data, if any.



## 2) Transfers:

When you click on it, this list appears:

- Transfer between my accounts
- Transfer inside the bank
- Beneficiary

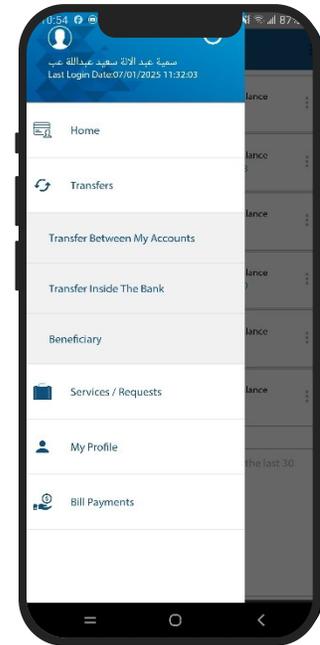
We will talk about each one of them in detail.

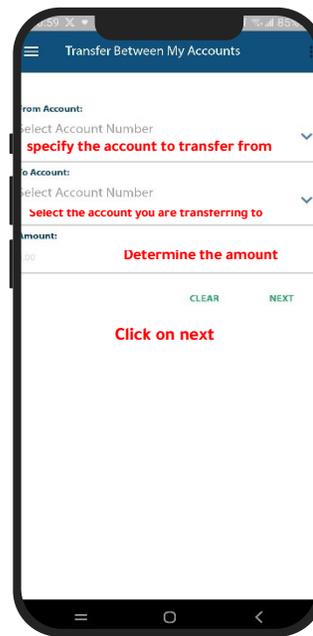
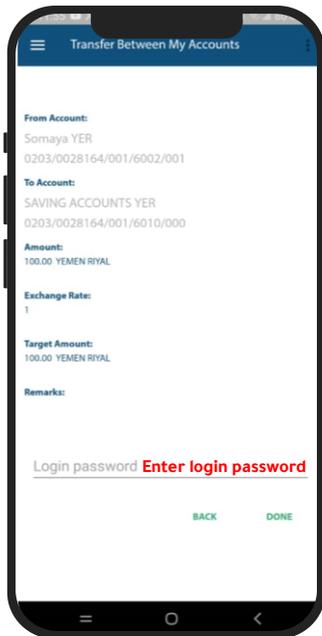
### **Transfer between my accounts:**

You can also access this list via the three dots next to each account, This function enables you to transfer between the accounts of the same customer.

When you click on it, the following screen will appear:

You will then be taken to the second screen, which asks you to enter the login password as shown in the interface image below.





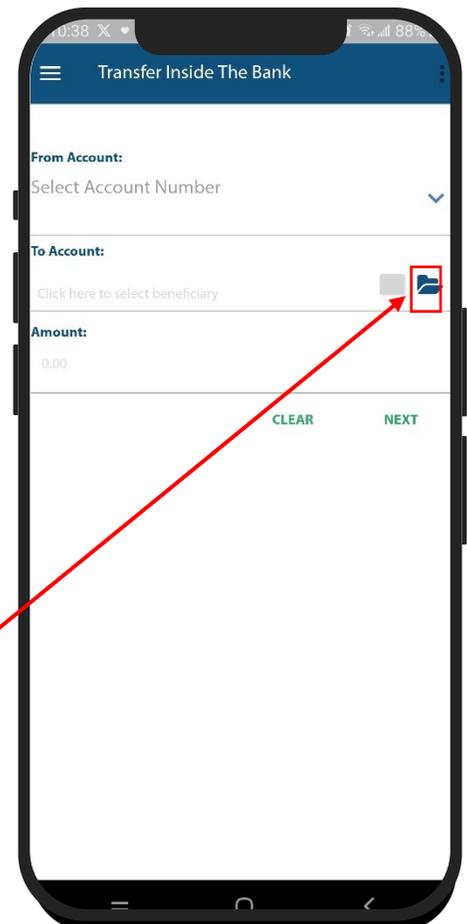
- **Transfer inside the bank**
- You can also access this list via the three dots next to each
- account, When you click on it, the following screen will appear.

1. Select from Account
2. Select to Account

From this icon  you can select a beneficiary name already saved in the list.

3. Determine the Amount
4. Click Next.

Click here to select a beneficiary name already saved in the list.



## Beneficiary:

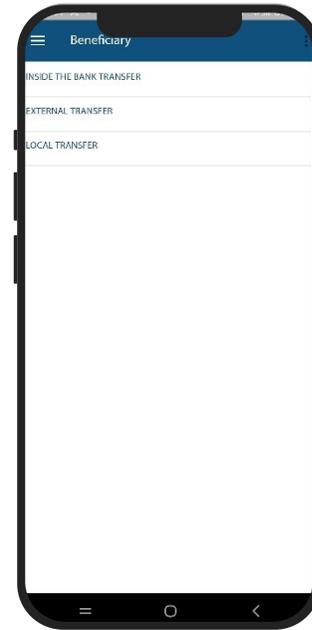
When you click on it, the following screen appears:

- Inside the bank
- External transfer
- Local transfer

### Inside the Bank Beneficiary

Click on the plus sign at the bottom right of the screen.

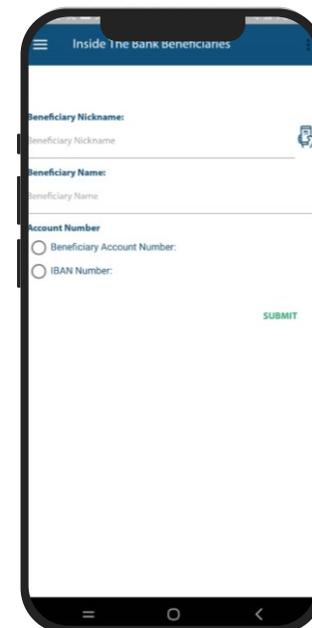
With this function, you can add a new beneficiary with a bank account number.



1. Write Beneficiary Nickname and from this icon  choose an image from your gallery.
2. Write Beneficiary name.
3. Account number
  - Beneficiary Account Number.
  - IBAN Number

If you choose the beneficiary account number, enter the 21-digit account number.

If you choose an IBAN, enter the IBAN account number in the designated place.





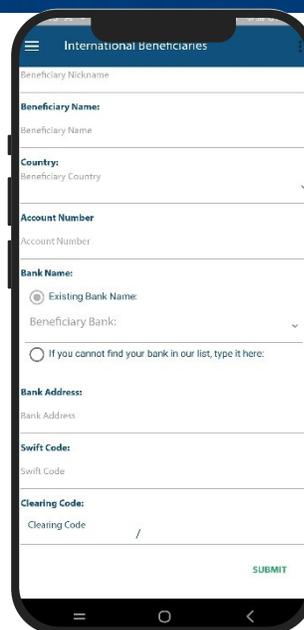
## External transfer:

When you click on it, a screen will open with a plus sign at the bottom right of the screen.



Click on it to open this screen.

Through this function, you can add a new beneficiary with an account number outside Yemen.



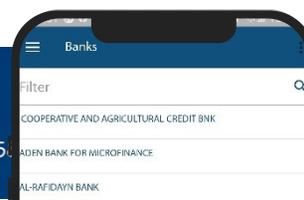
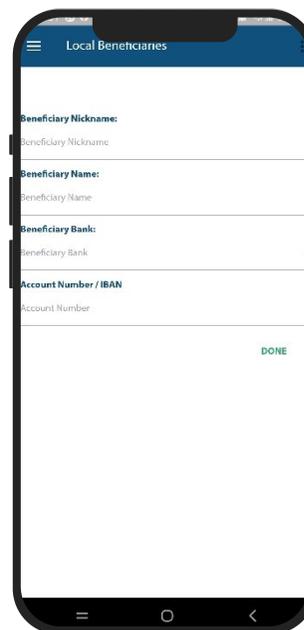
## Local Transfer (Local Beneficiaries):

When you click on it, a screen will open with a plus sign at the bottom right of the screen.

Click on it to open this screen.

Enter the following information:

- Beneficiary nickname
- Beneficiary Name.
- Beneficiary Bank
- Account Number /IBAN

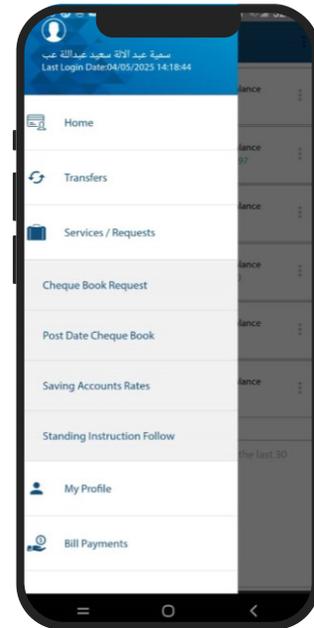


When you click on Beneficiary Bank it will open the list showing in the image choose any one of them . or type the name of it in search (filter) box.

### 3) Services/Requests:

This job is divided into the following:

- Checkbook requests.
- Post-dated checks.
- Savings account interest.
- Following up on standing orders.



### 4) My Profile:

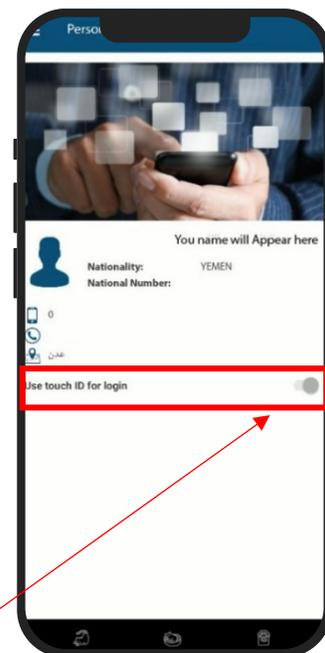
This Function enables you to change your personal data and account settings, such as your login password, transactions, etc., and contains the following commands:

- Personal Details.
- Rename Account.
- Change login password.
- Change transfer password.

#### **Personal Details:**

When you click on this function, the following screen opens, which contains the customer's data, including name, account number, phone number, etc.

When you activate this option, you can access the application using your fingerprint.

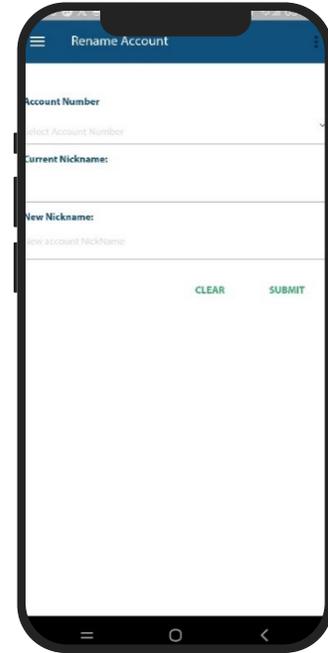


## Rename Account:

You can also access this list via the three dots next to each account, With this Function you can change your account name by enter the following Information:

- Account Number: Choose which account you want to change the name of it.
- Current Nickname.
- New Nickname.

Then click Submit.

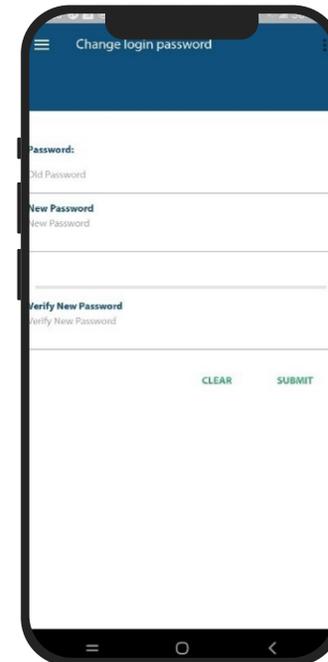


## Change login password:

When you click on this function, the following screen opens, which enables you to change the current system login password to a new one.

You must enter the following:

- Old password
- New Password.
- Verify New Password.

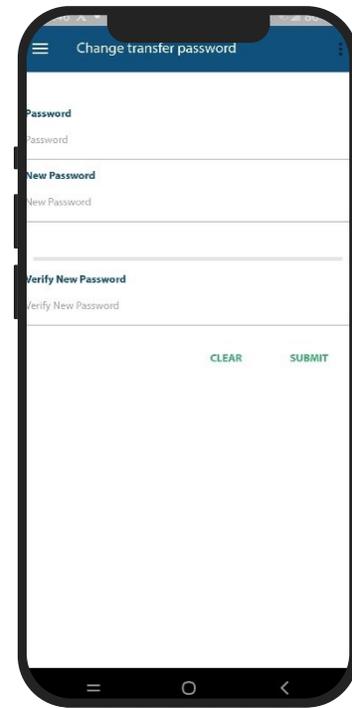


The customer who uses the application and the Internet banking for the first time must change the login password that he received in the envelope and change it to a new password. The password must contain letters and numbers and not be less than 8 characters long and not contain consecutive numbers.

### **Change Transfer Password:**

When you click on this function, the following screen opens, which enables you to change the password for the current transactions of the system, where the customer must enter the following information:

- Old Password.
- New Password.
- Verify New Password.



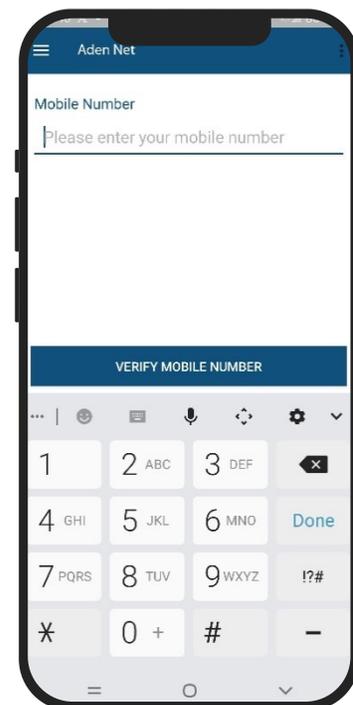
- The customer who is performing the first transfer operation must create a new transaction password by entering the login password and then creating the transaction password. The password must contain letters and numbers and must not be less than 8 characters, must not contain three consecutive numbers, and must not contain three similar numbers.
- If you already have a transfer password and want to change it to a new one, you must type the old transfer password, then type the new one and re-type it again.

## 5) Bill Payment:

### **Aden Net:**

Through this function, you can pay the Aden Net service bill.

Enter your Aden net mobile number the click verify mobile number



You will then be taken to the second screen, which displays the mobile number you entered previously along with the shipping price.

In the third box, select the account number from which you want to pay the bill, then click Next.

Here enter the transaction password and then Submit.

The screenshot shows a mobile banking interface titled "Aden Net". It displays the following information:

- Account Number:** Somaya YER 0203/0028164/001/6002/001
- Mobile Number:** 798718604
- Amount:** 3,000.00
- Transaction Password:** A field for entering the password.

A "SUBMIT" button is located at the bottom of the form.



Be careful when you receive an e-mail asking you to transmit or disclose and personal information or banking information. At no time will NBY send you an e-mail asking you for personal or private information such as your login credentials, credit card number, etc. Should you receive a similar request please do not reply and contact the bank immediately





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